Users of Firefox version 37.0 will have trouble accessing the Bankruptcy Noticing Center (BNC) [1] and the National Creditor Registration Service (NCRS) [2], which will affect creating address labels.

The connection error displayed will be "Secure Connection Failed".

This issue will also affect electronic noticing partners trying to retrieve their notices using email links.

The current workaround is to use another internet browser application – Internet Explorer (IE) or Chrome.
PACER users who experienced this problem and wish to request credit for the failed transaction can complete the credit request form [3] and submit it to pacer@psc.uscourts.gov [4].

The Bankruptcy Noticing Center (BNC) is working to resolve this problem as soon as possible. We apologize for the inconvenience caused. If you have any questions, please call the **BNC hotline** at **1-800-262-5055**.

Published: Wednesday, April 8, 2015 - 11:19

Source URL: https://www.utb.uscourts.gov/news/firefox-connection-problems-bnc-ncrs?page=2

Links
[1] https://bnc.uscourts.gov/
[2] https://ncrs.uscourts.gov/
[3] https://www.pacer.gov/documents/creditreqform.pdf
[4] mailto:pacer@psc.uscourts.gov